

Greetings!

We're looking forward to school starting back this fall and hoping to have your kiddos join us for an incredible year of After School Club! As we draw nearer to registration opening, we have exciting changes we'd like to share with you! For those who want the long version, please reach out! However, for those who want the short version, here it is: **We listened to family's feedback, suggestions, and concerns. We hired a new CEO and rolled up our sleeves to ensure our programming and operations are as stress-free, consistent, and impactful as possible for you and your kiddos!**

### **Critical Updates:**

- **Scholarship Tuition Assistance:** Anyone wishing to receive scholarship tuition assistance to reduce the cost of our programming **MUST** apply for scholarship aid **BEFORE** registering for any programming. Please be sure to have all legal parents and/or /guardian's most recent tax return(s) ready to upload in our new [Scholarship Application Form](#).
- **After-School Club Registration:** Registration will officially open on Monday, July 15th at noon. We have moved to an all-new, ultra user-friendly registration and scheduling system. Long story short, we previously tried using another vendor (MyClubHub) to make things easier on our families and they let us down...big time. We heard your frustration and reviewed every solution on the market before deciding to move forward with our new vendor, Sawyer. We will reach out with a registration link soon!
- **Dedicated Site Managers:** Moving forward, each site will have fixed Site Managers to ensure better consistency with our programming, stronger familiarity with our Club kiddos and families, and better management of our staff resources.
- **New Parent-Club Communication Tool:** This year, we will begin using a mobile app for parents to alert Site Managers for check-in and check-out of Club and for any real-time communication needs that may arise for parents or our Site Managers at Club. This will ensure we can keep our site staff off phone calls, communicate more quickly with multiple parents, and ultimately focus more on serving your kids. Once you have registered for After School Club, you'll be sent an invite to join the platform and instructions for setting up your username!
- **Updated Parent Handbook:** We are also in the process of revising our Parent Handbook, which will be posted when After-School Club registration opens. Please be on the lookout and be sure to review it ahead of registering for After-School Club

These changes will ensure that we can maintain our amazing 10:1 Child to Staff ratio, while allowing us to spend less time on administrative tasks and more time serving your kids to the best of our ability. They will also allow us to keep our prices low and ensure that top-quality educational programming is available to everyone, regardless of their financial situation.

Thank you for your patience, time, and especially for allowing us to be a part of your family's world! We're excited to have you join us for the best year of After-School Club ever!